

## Evergreen Beachside Rental Policy Information

**Reservation Procedure:** To confirm your reservation, we require a deposit of 50% of the total amount due for your stay within 1 week of your initial reservation. The balance of your reservation total is due 14 days prior to your arrival. Deposit and final payments can be made by personal check or bank check made payable to **Evergreen Beachside**. Generally we do not accept credit or debit cards for reservation deposits or final payments. Reservations made less than 30 days prior to arrival require full payment as a deposit. Reservations made less than ten days prior to arrival date or for stays less than three nights in duration, require payment in full by credit card. We reserve the right to impose a additional fee for credit card transactions. Upon receipt of your balance paid-in-full, your reservation is complete. Please contact us by phone a day or two before arrival for check-in instructions. You are responsible for your entire stay whether you arrive late or depart early.

**Damage and Security Deposit:** You as the registered guest are responsible for any property damage caused by your party while staying at Evergreen Beachside. We reserve the right to require a valid credit card with expiration date and three-digit security code or a cash deposit with your reservation as security. We will not charge your credit card if the unit is left in the same general condition as you found it when you checked in. If at check-in you find anything missing or broken in your unit, you must notify Evergreen Beachside immediately. **Smoking and the use of vaporizing devices** is not permitted inside any of our rental units or on the decks. If you smoke in your unit, you will incur a \$200 cleaning fee charged to your credit card. Sorry, pets are not allowed anywhere on Evergreen Beachside property. If you arrive with a pet, you will forfeit your reservation and be directed to leave immediately without refund. Due to safety concerns, bicycles and/or other larger recreational items may not be kept inside your rental unit.

**Arrival: Check-in time is 4 PM.** Daily housekeeping services are not provided. Upon your arrival, you will find your unit prepared for your stay with fresh linens, ample supply of towels, a supply of soap, plastic cups, paper products, basic kitchen utensils and dinnerware. Please bring your own beach/pool towels. For assistance, please contact us at the phone number listed below. Our guests at Evergreen Beachside are welcome to enjoy the outdoor swimming pool at the Water Street Inn during regular pool hours.

**Occupancy:** Your rental is furnished to accommodate up to 2 adult guests per unit. Evergreen Beachside reserves the right to cancel your reservation without refund for arriving with or having more than 2 guests in your unit overnight.

**Connectivity:** Your unit provides you with cable TV and WIFI. The Beachside units have an internet telephone service shared between the units for outgoing calls only. Please refrain from using streaming video services such as Netflix and Hulu, as it will hinder everyone's internet experience. Sorry, we cannot be responsible for cable TV or internet service outages. Wireless cellular services from ATT, Verizon, US Cellular and Cellcom perform well in Ephraim. Please be aware that presently, wireless services from Sprint and T-Mobile and other providers that use their networks, perform poorly in downtown Ephraim.

**Parking and Boat/Trailers:** Each beachside unit is provided 1 parking spot. Sorry, we do not have space for your boat or trailer. The Village of Ephraim does provide public marina facilities with a launch ramp and long term trailer parking to accommodate your boat and trailer.

**Departure and trash/recycling: Check out time is 10:00 AM.** Sorry, we cannot accommodate departures later than 10 AM. Before your departure, please leave all kitchen and dinnerware you have used clean and remove all trash and recycling from your unit. The trash/recycling bins are located behind unit 4. Upon departure, please lock your unit and leave the curtains open.